



REPAIRS AND RETURNS

Please contact us **before** returning a rod to us for repairs or refunds.
We may have quicker and cheaper solutions to getting your rod fixed

General Instructions:

- 1) Contact us: info@tenkarausa.com or at 888.483.6527
- 2) Make a payment online for return S&H or include a check with this form (\$17.00)
- 3) Fill out this form
- 4) Mail your items and this form to the address below:

Tenkara USA
Repairs and Returns
 90 West Madison Ave. ste E189
 Belgrade, MT 59714

** Please request a tracking number when sending your package to us and get insurance for it.*

Did you purchase the rod directly from Tenkara USA? YES NO

Date of mailing:

Where is the rod broken?

Return Mailing information:

Your Full Name:

Street Address

City

State/Province

Postal Code

Phone number

We know breaking a rod is never a good thing, and Tenkara USA will always strive to prevent breakages by improving its rods and educational content. To help us do that, could you answer these questions?

Do you feel the rod broke because of: **Poor product quality** **Lack of instructions** **Just happened**

How did the rod break: **Fighting large fish** **Fighting small fish** **Snag** **Opening/Closing rod**
 Setting up **Accident** **No idea**

How happy are you with your experience with tenkara: **VERY HAPPY** **HAPPY** **OK** **UNHAPPY**

How happy are you with Tenkara USA: **VERY HAPPY** **HAPPY** **OK** **UNHAPPY**

Comments:

THANK YOU! ENJOY THE SIMPLE EXPERIENCE!